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Co-Registrants						
Submission Contact	Yaron Kleiner					
Contact Phone Number	972-54-2233-054					
Documents	3					

Notification Emails	
Emails	edgar@z-k.co.il

Documents	
6-K	zk2126812.htm
Description	6-K
EX-99.1	exhibit_99-1.htm
Description	Exhibit 99.1
GRAPHIC	image0.jpg

## SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

## FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 OF THE SECURITIES EXCHANGE ACT OF 1934

For the month of November 2021 (Report No. 2)

Commission File Number: 0-27466

NICE LTD.
(Translation of Registrant's Name into English)
13 Zarchin Street, P.O. Box 690, Ra'anana 4310602, Israel
(Address of Principal Executive Offices)
Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.
Form 20-F ⊠ Form 40-F □
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1):
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

THE GAAP FINANCIAL STATEMENTS ATTACHED TO THE PRESS RELEASE ATTACHED HERETO AS EXHIBIT 99.1 OF THIS REPORT ON FORM 6-K ARE HEREBY INCORPORATED BY REFERENCE INTO NICE LTD.'S ("NICE") REGISTRATION STATEMENTS ON FORM S-8 (REGISTRATION STATEMENT NOS. 333-166364, 333-168100, 333-171165, 333-162795, 333-162110, 333-06784, 333-08146, 333-11842, 333-09350, 333-11112, 333-111112, 333-111112, 333-111112, 333-14589, 333-145981, 333-153230, 333-17510, 333-179408, 333-181375, 333-199904, 333-210341, 333-210344, 333-210344, 333-210344, 333-210344, 333-210344, 333-210341, 333-210345, 333-210341, 333-210345, 333-21

#### CONTENTS

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

99.1 Press Release: NICE Reports Accelerated Total Revenue Growth of 20% For the Third Quarter of 2021 and 28% Growth in Cloud Revenue, Dated November 11, 2021.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

## NICE LTD.

By: <u>/s/ Tali Mirsky</u> Name: Tali Mirsky

Title: Corporate VP, General Counsel and Corporate Secretary

Dated: November 11, 2021

Press Release: NICE Reports Accelerated Total Revenue Growth of 20% For the Third Quarter of 2021 and 28% Growth in Cloud Revenue, Dated November 11, 2021.

## **NICE**

# NICE Reports Accelerated Total Revenue Growth of 20% For the Third Quarter of 2021 and 28% Growth in Cloud Revenue

Company Reports Double-Digit Revenue Growth Across All Regions and Business Segments

Company Raises Guidance for Total Revenue and EPS for Full Year 2021

Hoboken, New Jersey, November 11, 2021 - NICE (NASDAQ: NICE) today announced results for the third quarter ended September 30, 2021.

## Third Quarter 2021 Financial Highlights

GAAP	Non-GAAP
Revenue of \$490 million, growth of 20% year-over-year	Revenue of \$494 million, growth of 20% year-over-year
Cloud revenue of \$258 million, growth of 28% year-over-year	Cloud revenue of \$262 million, growth of 29% year-over-year
Gross margin of 67.2% compared to 65.8% last year	Gross margin of 72.3% compared to 71.0% last year
Operating income of \$64 million compared to \$62 million last year, growth of 4% year-over- year	Operating income of \$140.0 million compared to \$116.8 million last year, growth of 20%
Operating margin of 13.1% compared to 15.1% last year	Operating margin of 28.3%, compared to 28.3% last year
Diluted EPS of \$0.70 versus \$0.76 last year	Diluted EPS of \$1.68 versus \$1.41 last year, growth of 19%
Operating cash flow increased 4% year-over-year to \$103.5 million	

"We are pleased to report another quarter of accelerated top line growth as total revenue increased 20% in the third quarter compared to the same period last year," said Barak Eilam, CEO of NICE. "The excellent results across the board in Q3 reflect our leadership and the strategic, central role we play amid four key dynamics that are taking place in our industry – cloud, digital, AI and the shift to platforms."

Mr. Eilam continued, "We are witnessing continued strong momentum in the cloud with 28% growth in cloud revenue in Q3, as well as clear market leadership with over 725,000 agents globally on CXone. Digital revenues grew 78% in the third quarter, we tripled the number of deals in Enlighten driven by demand for AI and we are continuing to see increasing competitive replacements of legacy incumbent providers as more customers are taking a platform approach to their CX. Much of the platform success is happening at the high end of the market where we witnessed an increase of 46% in large enterprise deals."

## GAAP Financial Highlights for the Third Quarter Ended September 30:

Revenues: Third quarter 2021 total revenues increased 19.7% to \$490.4 million compared to \$409.8 million for the third quarter of 2020.

Gross Profit: Third quarter 2021 gross profit and gross margin increased to \$329.6 million and 67.2%, respectively, compared to \$269.7 million and 65.8%, respectively, for the third quarter of

**Operating Income:** Third quarter 2021 operating income increased 3.6% to \$64.2 million compared to \$62.0 million, for the third quarter of 2020. Third quarter operating margin decreased to 13.1% compared to 15.1%, for the third quarter of 2020.

Net Income: Third quarter 2021 net income totaled \$47.2 million compared to \$50.7 for the third quarter of 2020. Net income margin decreased to 9.6% compared to 12.4% for the third quarter of 2020.

Fully Diluted Earnings Per Share: Fully diluted earnings per share for the Third quarter of 2021 decreased to \$0.70, compared to \$0.76 in the third quarter of 2020.

**Operating Cash Flow and Cash Balance:** Third quarter 2021 operating cash flow was \$103.5 million. In the third quarter, \$4.3 million was used for share repurchases. As of September 30, 2021, total cash and cash equivalents, and short-term investments were \$1,455.5 million, and total debt was \$607.3 million.

## Non-GAAP Financial Highlights for the Third Quarter Ended September 30:

Revenues: Third quarter 2021 Non-GAAP total revenues increased 19.9% to \$494.4 million compared to \$412.4 million for the third quarter of 2020.

Gross Profit: Third quarter 2021 Non-GAAP gross profit and gross margin increased to \$357.5 million and 72.3%, respectively, compared to \$292.9 million and 71.0%, respectively, for the third quarter of 2020.

Operating Income: Third quarter 2021 Non-GAAP operating income increased 19.9% to \$140.0 million compared to \$116.8 million for the third quarter of 2020. Non-GAAP operating margin was 28.3%, compared to 28.3% last year.

Net Income: Third quarter 2021 Non-GAAP net income increased 20.3% to \$112.6 million from \$93.6 million for the third quarter of 2020. Non-GAAP net income margin was 22.8%, compared to 22.7% last year.

Fully Diluted Earnings Per Share: Third quarter 2021 Non-GAAP fully diluted earnings per share increased 19.1% to \$1.68, compared to \$1.41 for the third quarter of 2020.

## Raising Full Year 2021 Guidance:

Company raised full year 2021 Non-GAAP total revenue guidance, which is now expected to be in a range of \$1,899 million to \$1,909 million.

Company raised full year 2021 Non-GAAP fully diluted earnings per share guidance, which is now expected to be in a range of \$6.43 to \$6.53.

## Quarterly Results Conference Call

NICE management will host its earnings conference call today November 11th, 2021 at 8:30 AM ET, 13:30 GMT, 15:30 Israel, to discuss the results and the company's outlook. To participate in the call, please dial into the following numbers: United States 1-877-407-4018 or +1-201-689-8471, United Kingdom 0-800-756-3429, Israel 1-809-406-247.

The call will be webcast live on the Company's website at https://www.nice.com/investor-relations/upcoming-event.

Non-GAAP financial measures are included in this press release. Non-GAAP financial measures consist of GAAP financial measures adjusted to exclude share-based compensation, amortization of acquired intangible assets, acquisition related expenses, amortization of discount on debt and loss from extinguishment of debt and the tax effect of the Non-GAAP adjustments. Business combination accounting rules require the recognition of a legal performance obligation related to a revenue arrangement of an acquired entity as a liability. The amount assigned to such liability should be based on its fair value at the date of acquisition. The Non-GAAP adjustment for a revenue arrangement is intended to reflect the full amount of such revenue. The Company believes that these Non-GAAP financial measures, used in conjunction with the corresponding GAAP measures, provide investors with useful supplemental information about the financial performance of our business. We believe Non-GAAP financial measures are useful to investors as a measure of the ongoing performance of our business. Our management regularly uses our supplemental Non-GAAP financial measures internally to understand, manage and evaluate our business and to make financial, strategic and operating decisions. These Non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Our Non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable GAAP measures and should be read only in conjunction with our consolidated financial statements prepared in accordance with GAAP. These Non-GAAP financial measures may differ materially from the Non-GAAP financial measures used by other companies. Reconciliation between results on a GAAP and Non-GAAP basis is provided in a table immediately following the Consolidated Statements of Income. The Company provides guidance only on a Non-GAAP basis. A reconciliation of guidance from a GAAP to Non-GAAP basis is not available due to the unpredicta

#### About NICE

NICE (Nasdaq: NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, are using NICE solutions. <a href="https://www.nice.com">www.nice.com</a>.

#### Investors

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Trademark Note: NICE and the NICE logo are trademarks or registered trademarks of NICE. All other marks are trademarks of their respective owners. For a full list of NICE' marks, please see: <a href="http://www.nice.com/nice-trademarks">http://www.nice.com/nice-trademarks</a>.

## Forward-Looking Statements

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements may be identified by words such as "believe," "expect," "seek," "may," "will," "intend," "should," "project," "anticipate," "plan," and similar expressions. Forward-looking statements are based on the current beliefs, expectations and assumptions of the Company's management regarding the future of the Company's business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Examples of forward-looking statements include guidance regarding the Company's revenue and earnings and the growth of our cloud, analytics and artificial intelligence business.

Forward looking statements are inherently subject to significant economic, competitive and other uncertainties and contingencies, many of which are beyond the control of management. The Company cautions that these statements are not guarantees of future performance, and investors should not place undue reliance on them. There are or will be important known and unknown factors and uncertainties that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These factors, include, but are not limited to, risks associated with changes in economic and business conditions, competition, successful execution of the Company's growth strategy, success and growth of the Company's cloud Software-as-a-Service business, difficulties in making additional acquisitions or effectively integrating acquired operations, products, technologies and personnel, the Company's dependency on third-party cloud computing platform providers, hosting facilities and service partners, rapidly changing technology, cyber security attacks or other security breaches against the Company, privacy concerns and legislation impacting the Company's business, changes in currency exchange rates and interest rates, the effects of additional tax liabilities resulting from our global operations, uncertainty related to COVID-19 and various other factors and uncertainties discussed in our filings with the U.S. Securities and Exchange Commission (the "SEC").

You are encouraged to carefully review the section entitled "Risk Factors" in our latest Annual Report on Form 20-F and our other filings with the SEC for additional information regarding these and other factors and uncertainties that could affect our future performance. The forward-looking statements contained in this presentation speak only as of the date hereof, and the Company undertakes no obligation to update or revise them, whether as a result of new information, future developments or otherwise, except as required by law.

## NICE LTD. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS U.S. dollars in thousands

	Sep 30, 2021	December 31, 2020
	Unaudited	Audited
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$ 397,696	\$ 442,267
Short-term investments	1,057,790	1,021,613
Trade receivables	355,136	303,100
Prepaid expenses and other current assets	170,513	175,340
Total current assets	1,981,135	1,942,320
LONG-TERM ASSETS:		
Property and equipment, net	147,263	137,785
Deferred tax assets	41,799	32,735
Other intangible assets, net	326,861	366,003
Operating lease right-of-use assets	87,800	97,162
Goodwill	1,597,411	1,503,252
Other long-term assets	191,147	153,660
Total long-term assets	2,392,281	2,290,597
TOTAL ASSETS	\$ 4,373,416	\$ 4,232,917
LIABILITIES AND SHAREHOLDERS' EQUITY		
CURRENT LIABILITIES:		
Trade payables	\$ 27,053	\$ 33,132
Deferred revenues and advances from customers	326,673	311,851
Current maturities of operating leases	20,371	22,412
Debt	180,071	259,881
Accrued expenses and other liabilities	446,614	417,174
Total current liabilities	1,000,782	1,044,450
LONG-TERM LIABILITIES:		
Deferred revenues and advances from customers	66,847	36,295
Operating leases	82,716	92,262
Deferred tax liabilities	6,960	32,109
Debt	427,271	421,337
Other long-term liabilities	17,504	17,980
Total long-term liabilities	601,298	599,983
SHAREHOLDERS' EQUITY		
Nice Ltd's equity	2,747,802	2,563,910
Non-controlling interests	23,534	24,574
Total shareholders' equity	2,771,336	2,588,484

# NICE LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME

Weighted average shares outstanding: Basic Diluted

U.S. dollars in thousands (except per share amounts)

Revenue:         Revenue:         Revenue:         Revenue:         Cond         \$ 20.0 modited         \$ 20.0 mo			Quarter ended Sep 30,					Year to date Sep 30,			
Cloud   S   258,398   S   201,723   S   729,203   S   558,205   Services   164,783   169,358   493,707   513,529   700,000   67,223   38,46   178,546   141,615   701			2021			2021					
Cloud   S 283,98   S 201,723   S 729,03   S 582,05   Services   164,783   169,358   493,077   513,559   710,000						_		_			
Services         164.78s         169.38s         493.07         515.59c           Product         67.22s         38.74e         178.54e         141.611           Total revenue         490,40d         409.82°         1.401.45c         121.3185           Cost of revenue:         80.50m         87.67         298.544         248.628           Services         47.900         87.60         183.09         167.11           Total cost of revenue         160.843         140.07         459.21         167.11           Total cost of revenue         329.51         269.748         942.24         797.58           Gross profit         329.51         269.748         942.24         797.58           Operating expenses:         74.482         55.482         195.855         16.20           Selling and marketing         131.76         106.507         386.53         323.23           General and administrative         25.543         20.799         747.624	Revenue:										
Product         67.223         38,746         178,546         141,611           Total evenue         490,404         490,827         1,401,455         1,213,435           Cost of revenue         "Total Cost of	Cloud	\$	258,398	\$	201,723	\$	729,203	\$	558,295		
Total revenue         490,404         409,827         1,40,456         1,213,435           Cost of revenue:         105,790         87,637         298,544         248,628           Services         47,980         47,008         143,796         150,588           Product         7,073         5,434         16,872         16,711           Total cost of revenue         160,843         140,079         459,212         418,897           Gross profit         329,561         269,748         94,244         797,538           Operating expenses:         74,482         55,482         195,855         162,019           Selling and marketing         131,76         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         155,312           Total operating expenses         265,392         207,790         747,624         520,412           Operating income         61,619         61,958         194,602         176,624           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         69,926         179,026         174,665           Taxes on income	Services		164,783		169,358		493,707		513,529		
Cost of revenue:         Cloud         105,790         87,637         298,544         248,628           Services         47,980         47,008         143,796         150,558           Product         7,073         5,434         16,872         167,11           Total cost of revenue         160,843         140,079         452,212         415,897           Gross profit         329,561         269,748         942,244         797,538           Operating expenses:         8         8         942,244         797,538           Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         61,019         61,958         194,605         176,605           Taxes on income         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income	Product		67,223		38,746		178,546		141,611		
Cloud         105,790         87,637         298,544         248,628           Services         47,980         47,080         143,796         150,528           Product         7,073         5,434         16,872         16,711           Total cost of revenue         160,843         140,079         459,212         415,897           Gross profit         329,561         269,748         942,244         797,538           Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         61,694         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         5 47,228         5 5,653         143,840         314,372           Less: net profit (lo	Total revenue	_	490,404		409,827		1,401,456		1,213,435		
Services         47,980         47,008         143,796         150,558           Product         7,073         5,434         16,872         16,711           Total cost of revenue         160,843         140,079         459,212         415,897           Gross profit         329,561         269,748         942,244         797,538           Operating expenses:           Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         61,093         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,652           Taxes on income         13,803         10,273         35,186         33,293           Net income attributable to NICE Ltd.'s shareholders         \$47,028         50,653	Cost of revenue:										
Product         7,073         5,434         16,872         16,711           Total cost of revenue         160,843         140,079         459,212         415,897           Gross profit         329,561         269,748         942,244         797,538           Operating expenses:         ************************************	Cloud		105,790		87,637		298,544		248,628		
Total cost of revenue         160,843         140,079         459,212         415,897           Gross profit         329,561         269,748         942,244         797,538           Operating expenses:         **** Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         61,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         347,228         50,653         143,80         141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         378           Famings per share:         8         47,083         50,	Services		47,980		47,008		143,796		150,558		
Gross profit         329,561         269,748         942,244         797,538           Operating expenses:         Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         \$ 50,653         \$ 143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:	Product		7,073		5,434		16,872		16,711		
Operating expenses:         Research and development, net       74,482       55,482       195,855       162,019         Selling and marketing       131,776       106,507       386,530       323,283         General and administrative       59,134       45,801       165,239       135,312         Total operating expenses       265,392       207,790       747,624       620,614         Operating income       64,169       61,958       194,620       176,924         Financial and other expense, net       3,138       1,032       15,594       2,259         Income before tax       61,031       60,926       179,026       174,665         Taxes on income       13,803       10,273       35,186       33,293         Net income       \$ 47,228       50,653       143,840       141,372         Less: net profit (loss) attributable to non-controlling interests       145       (112)       (238)       (378)         Net income attributable to NICE Ltd.'s shareholders       \$ 47,083       \$ 50,765       \$ 144,078       \$ 141,750         Earnings per share:       Basic       \$ 0.75       \$ 0.81       \$ 2.28       \$ 2.26	Total cost of revenue		160,843		140,079		459,212		415,897		
Research and development, net         74,482         55,482         195,855         162,019           Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         50,653         143,840         141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         50,765         144,078         141,750           Earnings per share:         Basic         \$ 0,81         \$ 2,28         2,28         2,26	Gross profit		329,561		269,748		942,244		797,538		
Selling and marketing         131,776         106,507         386,530         323,283           General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         \$ 50,653         \$ 143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2,28         \$ 2,28	Operating expenses:										
General and administrative         59,134         45,801         165,239         135,312           Total operating expenses         265,392         207,790         747,624         620,614           Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         50,653         143,840         141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         50,765         144,078         141,750           Earnings per share:         Basic         \$ 0,75         0.81         2,28         2,28	Research and development, net		74,482		55,482		195,855		162,019		
Total operating expenses         265,392         207,790         747,624         620,614           Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         50,653         143,840         141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         50,765         144,078         141,750           Earnings per share:         Basic         \$ 0.75         0.81         2.28         2.28         2.26			131,776		106,507		386,530		323,283		
Operating income         64,169         61,958         194,620         176,924           Financial and other expense, net         3,138         1,032         15,594         2,259           Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         \$ 50,653         \$ 143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	General and administrative		59,134		45,801		165,239		135,312		
Financial and other expense, net  3,138 1,032 15,594 2,259 Income before tax 61,031 60,926 179,026 174,665 Taxes on income 13,803 10,273 35,186 33,293 Net income \$ 47,228 \$ 50,653 \$ 143,840 \$ 141,372  Less: net profit (loss) attributable to non-controlling interests  \$ 47,083 \$ 50,765 \$ 144,078 \$ 141,750  Earnings per share:  Basic \$ 0.75 \$ 0.81 \$ 2.28 \$ 2.26	Total operating expenses		265,392		207,790		747,624		620,614		
Income before tax         61,031         60,926         179,026         174,665           Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         \$ 50,653         143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	Operating income		64,169		61,958		194,620		176,924		
Taxes on income         13,803         10,273         35,186         33,293           Net income         \$ 47,228         \$ 50,653         \$ 143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	Financial and other expense, net		3,138		1,032		15,594		2,259		
Net income         \$ 47,228         \$ 50,653         \$ 143,840         \$ 141,372           Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	Income before tax		61,031		60,926		179,026		174,665		
Less: net profit (loss) attributable to non-controlling interests         145         (112)         (238)         (378)           Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	Taxes on income		13,803		10,273		35,186		33,293		
Net income attributable to NICE Ltd.'s shareholders         \$ 47,083         \$ 50,765         \$ 144,078         \$ 141,750           Earnings per share:         Basic         \$ 0.75         \$ 0.81         \$ 2.28         \$ 2.26	Net income	\$	47,228	\$	50,653	\$	143,840	\$	141,372		
Earnings per share: Basic \$ 0.75 \$ 0.81 \$ 2.28 \$ 2.26	Less: net profit (loss) attributable to non-controlling interests		145		(112)		(238)		(378)		
Basic \$ 0.75 \$ 0.81 \$ 2.28 \$ 2.26	Net income attributable to NICE Ltd.'s shareholders	\$	47,083	\$	50,765	\$	144,078	\$	141,750		
Basic \$ 0.75 \$ 0.81 \$ 2.28 \$ 2.26	Earnings per share:										
	0.	\$	0.75	\$	0.81	\$	2.28	\$	2.26		

63,182 67,101 62,756 66,253 63,125 66,779

62,624 65,741

# NICE LTD. AND SUBSIDIARIES CONSOLIDATED CASH FLOW STATEMENTS

U.S. dollars in thousands

	Quarter ended Sep 30,					Year to date Sep 30,			
		2021		2020		2021		2020	
	U	naudited	Un	audited	Una	audited		Unaudited	
Operating Activities									
Net income	\$	47,228	\$	50,653	\$	143,840	\$	141,372	
Depreciation and amortization		45,907		45,482		136,742		135,133	
Stock based compensation		40,628		22,207		103,062		68,839	
Amortization of premium and discount and accrued interest on marketable securities		4,015		2,080		10,012		(790	
Deferred taxes, net		(13,137)		(6,783)		(30,202)		(16,653	
Changes in operating assets and liabilities:									
Trade Receivables		(23,161)		12,795		(45,628)		27,588	
Prepaid expenses and other assets		(11,255)		3,131		(36,218)		(31,637	
Trade payables		(14,435)		6,036		(9,643)		5,231	
Accrued expenses and other current liabilities		35,030		(15,124)		22,601		(36,584	
Operating lease right-of-use assets, net		3,394		4,414		12,317		12,926	
Deferred revenue		(10,793)		(23,481)		37,267		14,617	
Operating lease liabilities		(4,330)		(4,608)		(14,805)		(14,297	
Amortization of discount on debt		3,911		3,070		11,523		7,945	
Loss in respect of extinguishment of debt		778		-		8,076		-	
Other		(302)		(839)		214		(254	
Net cash provided by operating activities		103,478		99,033		349,158		313,436	
Investing Activities									
Purchase of property and equipment		(8,153)		(4,211)		(21,113)		(21,667	
Purchase of Investments		(58,148)		(151,589)		(281,896)		(306,077	
Proceeds from Investments		58,860		118,284		225,964		283,149	
Capitalization of software development costs		(10,712)		(9,577)		(31,987)		(28,776	
Payments for business and asset acquisitions, net of cash acquired		(14,302)		(96,425)		(143,164)		(147,261	
Net cash used in investing activities		(32,455)		(143,518)		(252,196)		(220,632	
Financing Activities									
Proceeds from issuance of shares upon exercise of share options		1,109		828		3,484		8,177	
Purchase of treasury shares		(4,346)		-		(48,908)		(27,601	
Proceeds from issuance of exchangeable notes		-		451,469		-		451,469	
Dividends paid to noncontrolling interest		-		_		(801)			
Capital Lease payments		-		-		-		(177	
Repayment of debt		(10,501)		_		(93,315)			
Net cash provided by/(used in) financing activities		(13,738)		452,297		(139,540)		431,868	
Effect of exchange rates on cash and cash equivalents		(3,041)		1,206		(1,993)		121	
Net change in cash and cash equivalents		54,244		409,018		(44,571)		524,793	
<del>-</del>	\$		¢		\$	442,267	\$		
Cash and cash equivalents, beginning of period	3	343,452	\$	344,098	ф	442,207	\$	228,323	
Cash and cash equivalents, end of period	\$	397,696	\$	753,116	\$	397,696	\$	753,116	

## NICE LTD. AND SUBSIDIARIES

# RECONCILIATION OF GAAP TO NON-GAAP RESULTS U.S. dollars in thousands (except per share amounts)

	Quarter ended Sep 30,					Year to date Sep 30,				
		2021		2020		2021		2020		
GAAP revenues	\$	490,404	\$	409,827	\$	1,401,456	\$	1,213,435		
Valuation adjustment on acquired deferred cloud revenue		3,996		2,458		8,593		5,187		
Valuation adjustment on acquired deferred services revenue		9		81		175		81		
Non-GAAP revenues	\$	494,409	\$	412,366	\$	1,410,224	\$	1,218,703		
GAAP cost of revenue	\$	160,843	\$	140,079	\$	459,212	\$	415,897		
Amortization of acquired intangible assets on cost of cloud		(17,493)		(16,800)		(53,220)		(48,422)		
Amortization of acquired intangible assets on cost of services		(1,107)		(322)		(3,558)		(3,341)		
Amortization of acquired intangible assets on cost of product		(283)		(1,135)		(853)		(3,394)		
Valuation adjustment on acquired deferred cost of cloud		25		200		76		737		
Cost of cloud revenue adjustment (1)		(2,117)		(809)		(5,287)		(2,601)		
Cost of services revenue adjustment (1)		(2,835)		(1,677)		(6,916)		(4,957)		
Cost of product revenue adjustment (1)		(159)		(69)		(410)		(205)		
Non-GAAP cost of revenue	\$	136,874	\$	119,467	\$	389,044	\$	353,714		
GAAP gross profit	\$	329,561	\$	269,748	\$	942,244	\$	797,538		
Gross profit adjustments		27,974		23,151		78,936		67,451		
Non-GAAP gross profit	\$	357,535	\$	292,899	\$	1,021,180	\$	864,989		
GAAP operating expenses	\$	265,392	\$	207,790	\$	747,624	\$	620,614		
Research and development (1)		(7,073)		(2,565)		(15,241)		(7,553)		
Sales and marketing (1,2)		(9,707)		(5,561)		(27,526)		(19,623)		
General and administrative (1,2)		(19,998)		(14,065)		(51,373)		(38,239)		
Amortization of acquired intangible assets		(11,109)		(9,496)		(30,769)		(28,951)		
Valuation adjustment on acquired deferred commission		53		35		161		106		
Non-GAAP operating expenses	\$	217,558	\$	176,138	\$	622,876	\$	526,354		

## NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS (continued)

U.S. dollars in thousands (except per share amounts)

		r ended 30,	Year to date Sep 30,					
GAAP financial and other expense, net	\$	3,138	\$	1,032	\$	15,594	\$	2,259
Amortization of discount and loss of extinguishment on debt		(4,469)		(3,070)		(19,406)		(7,944)
Non-GAAP financial and other income, net	\$	(1,331)	\$	(2,038)	\$	(3,812)	\$	(5,685)
GAAP taxes on income	\$	13,803	\$	10,273	\$	35,186	\$	33,293
Tax adjustments re non-GAAP adjustments		14,916		14,911		47,259		39,701
Non-GAAP taxes on income	\$	28,719	\$	25,184	\$	82,445	\$	72,994
GAAP net income	\$	47,228	\$	50,653	\$	143,840	\$	141,372
Valuation adjustment on acquired deferred revenue		4,005		2,539		8,768		5,268
Valuation adjustment on acquired deferred cost of cloud revenue		(25)		(200)		(76)		(737)
Amortization of acquired intangible assets		29,992		27,753		88,400		84,108
Valuation adjustment on acquired deferred commission		(53)		(35)		(161)		(106)
Share-based compensation (1)		40,934		22,404		103,891		69,255
Acquisition related expenses (2)		955		2,342		2,862		3,923
Amortization of discount and loss of extinguishment on debt		4,469		3,070		19,406		7,944
Tax adjustments re non-GAAP adjustments		(14,916)		(14,911)		(47,259)		(39,701)
Non-GAAP net income	\$	112,589	\$	93,615	\$	319,671	\$	271,326
GAAP diluted earnings per share	\$	0.70	\$	0.76	\$	2.15	\$	2.15
Non-GAAP diluted earnings per share	\$	1.68	\$	1.41	\$	4.79	\$	4.13
Shares used in computing GAAP diluted earnings per share		67,101		66,253		66,779		65,741
Shares used in computing non-GAAP diluted earnings per share		67,101		66,253		66,779		65,741

## NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS (continued)

U.S. dollars in thousands

## (1) Share-based Compensation

	Quarter ended Sep 30,					Year to date Sep 30,				
		2021		2020		2021		2020		
Cost of cloud revenue	\$	2,117	\$	809	\$	5,287	\$	2,601		
Cost of services revenue		2,835		1,677		6,916		4,957		
Cost of product revenue		159		69		410		205		
Research and development		7,073		2,565		15,241		7,553		
Sales and marketing		9,707		5,519		27,526		19,493		
General and administrative		19,043		11,765		48,511		34,446		
	\$	40,934	\$	22,404	\$	103,891	\$	69,255		

## (2) Acquisition related expenses

	Quarter ended Sep 30,					Year to date Sep 30,			
	2021		2020		2021		2020		
Sales and marketing	\$	-	\$	42	\$	-	\$	130	
General and administrative		955		2,300		2,862		3,793	
	\$	955	\$	2,342	\$	2,862	\$	3,923	